



Department of  
**Environment &  
Conservation**

# Online Submittal for Special Waste Permits

# What is Special Waste?

“Special Wastes” are solid wastes that are either difficult or dangerous to manage and may include:

- sludges
- bulky wastes
- pesticide wastes
- medical wastes
- industrial wastes
- hazardous wastes (that are not subject to regulations under Rules 0400-12-01-.03 through 0400-12-01-.07)
- liquid wastes
- friable asbestos wastes
- combustion wastes

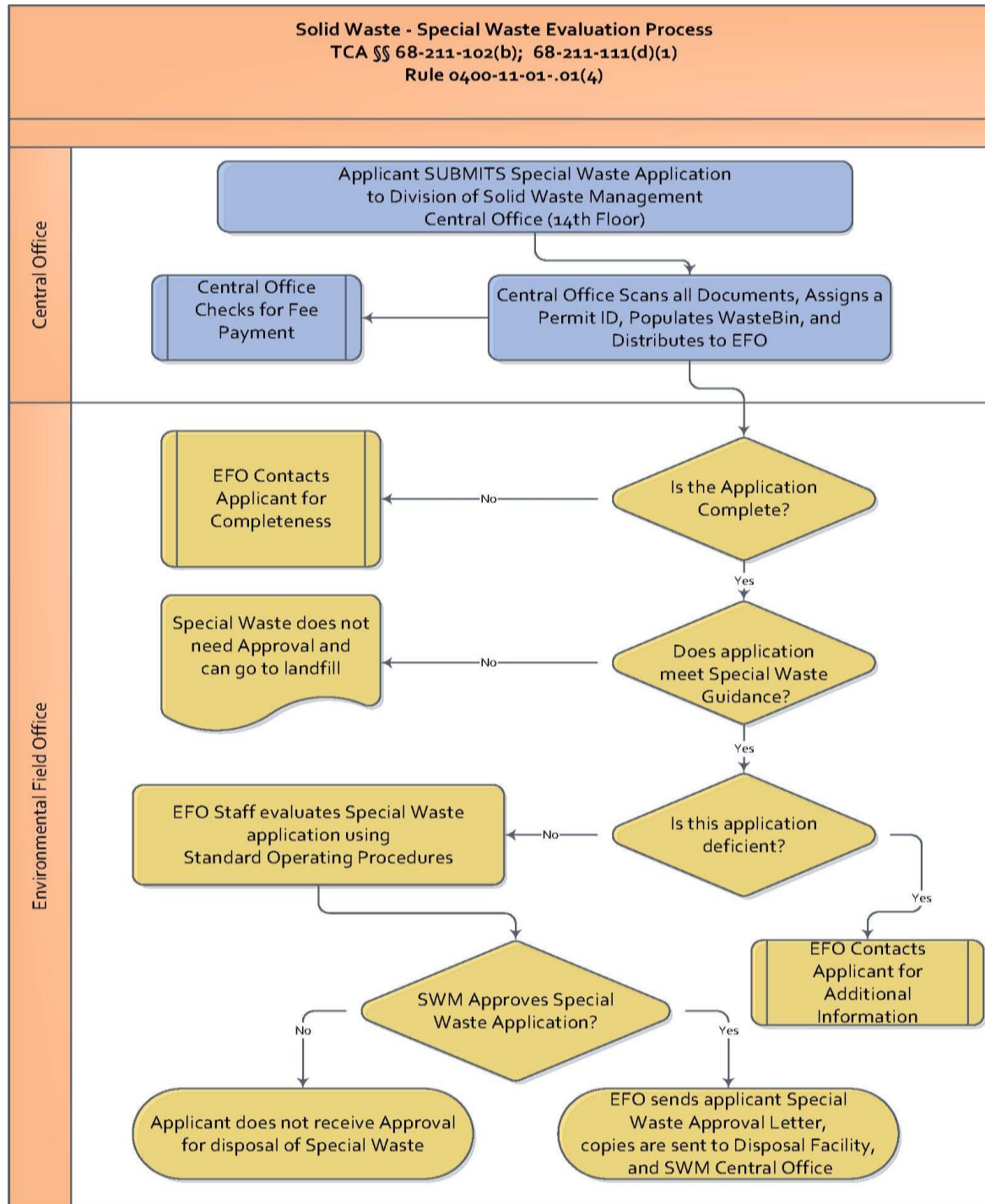
# What is a Special Waste Approval

- Except as may be specifically allowed in the permit, an operator may not accept for processing or disposal at a facility any special waste unless and until specifically approved to do so in writing by TDEC
- Special Waste Approval required for all permitted Class I, Class II, Class III, and Class IV disposal facilities, and all permitted solid waste processing facilities

# Current Process

- Completed forms are emailed or mailed to Environmental Field Offices (EFOs) and/or Central Office
- Physical checks are required for payment (credit cards can be used, but require phone calls, and extra steps)
- Current policies require approvals within thirty days of receipt

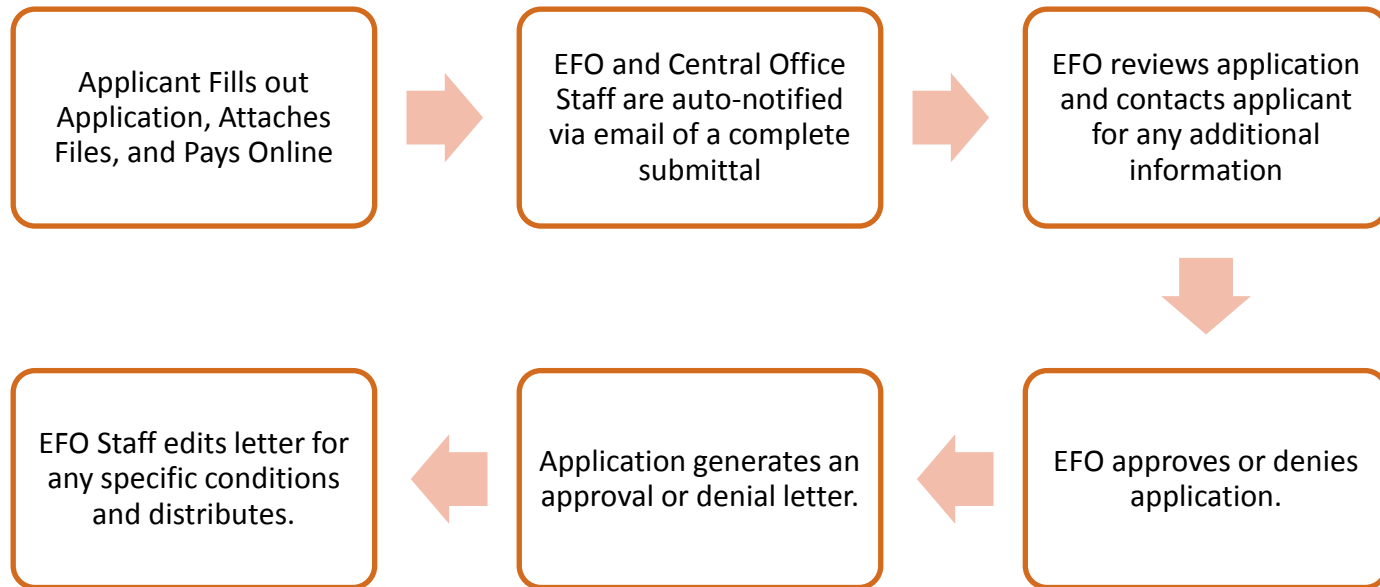
# Current Process



# Speeding Up The Approval Process

- TDEC's Information Services Division is in partnership with the DSWM to develop and deploy a solution that would allow solid waste customers to:
  - Apply for
  - Pay for
  - Receive approval for special waste requests

# New Process



# Schedule

- February 1, 2017 – Programming Begins
- April 5, 2017 – Launch Pilot Program
- May 18, 2017 – Demonstration at *Show of the South*  
(A.M. Session-TBD, Solid Waste Technical Room)
- May 31, 2017 – Project Completion
- June 1, 2017 – Deployment of Online Program  
and transition away from standard paper formats



# Measures for Success

- 95% of Special Waste Applications entered Online by August 1, 2017
- 80% of payments submitted Online by August 1, 2017
- 50%+ increase Special Waste Approval turn-around
  - Eliminate postal time and State mail room delay
  - Eliminate internal distribution time
  - Reduce time to draft approval letters through automation

# Questions?

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