

## Who we are:

The Department of Environment and Conservation exists to enhance the quality of life for citizens of Tennessee and to be stewards of our natural environment.

We foster a work environment that's inclusive as well as diverse, where our people can be themselves. Every idea and perspective is valued so that our culture reflects the people we serve.

Our Department is committed to providing a cleaner, safer environment that goes hand-in-hand with economic prosperity and increased quality of life in Tennessee. We deliver on our mission through managing regulatory programs that maintain standards for air, water and soil quality while providing assistance to businesses and communities in areas ranging from recreation to waste management. We manage the state park system and programs to inventory, interpret and protect Tennessee's rich natural, historical, and archaeological heritage.

## About the Tennessee State Parks:

From its beginning in 1937, Tennessee State Parks were established to protect and preserve the unique natural, cultural, and historic resources of Tennessee. The public interest has also been served by a variety of benefits for citizens and communities produced by our state park system, promoting stronger communities and healthier citizens across the state through diverse resource-based recreation while conserving the natural environment for today and tomorrow – preserving authentic Tennessee places and spaces for future generations to enjoy. As stewards of the resources in our parks, we seek to manage Tennessee's state parks in order to preserve and protect valued resources and to provide a balance of services and benefits for the enjoyment of the people.



## Food Service Assistant Manager 1 Montgomery Bell State Park Annual Salary Range: \$43,140 - \$64,560

Our Tennessee State Parks are among the most beautiful in the United States. We have an outstanding opportunity in a beautiful work environment. The Lodge at Montgomery Bell is newly renovated and offers a full-service restaurant, lounge, and catering facilities. Located in Burns, TN, the lodge is a preferred destination for business meetings and conferences as well as a vacation destination for families. The Food Service Assistant Manager 1 is responsible for assisting in the daily operations of the restaurant and catering service.

Preferred candidates will have a minimum of three years serving restaurant or catering operations, including at least two years of supervisory experience in a food and beverage operation. A bachelor's degree in culinary arts or food and beverage management is preferred and can substitute for up to three years of required experience. A SERV Safe certification within ninety days is required for this position. Candidates must meet the minimum qualifications (MQs) for this position. For MQs and how to apply, please visit: <https://www.tn.gov/careers>.

### Highlighted Responsibilities:

- Responsible for direct oversight of the restaurant and catering related events in the restaurant.
- Implement service standards within the restaurant and catering operations.
- Assist in the training and development of restaurant service staff to ensure a positive guest experience and that cleanliness standards are maintained.
- Ensure restaurant employees are properly trained on the use of chemicals, equipment, food and beverage service, and food safety.
- Ensure guest satisfaction by successfully resolving disputes, welcoming suggestions, and meeting special requests.
- Evaluate service staff on menu knowledge, attentiveness to customers, and completion of shift responsibilities.
- Prepare shift schedules for restaurant employees based on projected business volume to insure optimal coverage and profitability.
- Oversee the cleaning and set up of meeting spaces based on customer expectations.

*Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status, or any other category protected by state and/or federal civil rights laws.*