

Who we are:

The Department of Environment and Conservation exists to enhance the quality of life for citizens of Tennessee and to be stewards of our natural environment.

We foster a work environment that's inclusive as well as diverse, where our people can be themselves. Every idea and perspective is valued so that our culture reflects the people we serve.

Our Department is committed to providing a cleaner, safer environment that goes hand-in-hand with economic prosperity and increased quality of life in Tennessee. We deliver on our mission by managing regulatory programs that maintain air, water, and soil quality standards while assisting businesses and communities in areas ranging from recreation to waste management. We manage the state park system and programs to inventory, interpret, and protect Tennessee's rich natural, historical, and archaeological heritage.

About the Tennessee State Parks:

From its beginning in 1937, Tennessee State Parks were established to protect and preserve Tennessee's unique natural, cultural, and historic resources. The public interest has also been served by a variety of benefits for citizens and communities produced by our state park system, promoting stronger communities and healthier citizens across the state through diverse resource-based recreation while conserving the natural environment for today and tomorrow – preserving authentic Tennessee places and spaces for future generations to enjoy. As stewards of the resources in our parks, we seek to manage Tennessee's state parks to preserve and protect valued resources and provide a balance of services and benefits for the enjoyment of the people.



TSP Lead Night Clerk Pickwick Landing State Park Annual Salary \$34,404 - \$51,456

Our Tennessee State Parks are among the most beautiful in the United States. We have an outstanding leadership opportunity in a lovely work environment while providing oversight of the overnight lodge and cabin room operations. Pickwick Landing State Park is in Counce, TN and is a preferred destination for business meetings and conferences and a vacation destination for families.

This position is responsible for leading and performing overnight requirements associated with the front desk duties at the Pickwick Landing Lodge. The preferred candidate will have knowledge and experience as a hotel front desk employee, working with property management systems for reservations, and experience working with groups in a hospitality environment. Education equivalent to a High School diploma or equivalent plus two years of experience in a guest services role, preferably as a hotel front desk associate. The position requires work on weekends and holidays on a rotating basis. Candidates must meet the minimum qualifications (MQs) for this position. For MQs and how to apply, please visit <http://www.tn.gov/careers>.

Highlighted Responsibilities:

- Lead and assist in completing end-of-day shift requirements for the front desk operations at the lodge.
- Assist with successfully training the front desk staff to perform front office overnight operational duties.
- Manage lodging accommodations using approved property management systems and cabin accommodations through Initio or an approved point-of-sale system.
- Prepare and review end-of-day reports and transfer them to the central office.
- Ensure guest satisfaction by successfully resolving guest issues and handling evening guest requests.
- Help Lodge and Park guests with directions and explanations of local and Park attractions.

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status, or any other category protected by state and/or federal civil rights laws.