

# Children & Youth Service Providers

A reference guide for judges and the courts seeking information about mental health, substance abuse, and co-occurring service providers for children and youth in the State of Tennessee.

For additional assistance, contact the System of Care TA Center at [SOC.TACenter@tn.gov](mailto:SOC.TACenter@tn.gov).

## ROANE COUNTY

**PROVIDER: CAMELOT CARE CENTERS**  
**PHONE NUMBER: (865) 481-3972**



**INITIAL ASSESSMENT:** Yes

**WAIT TIME:** 24 hours for initial contact, 3 days to assessment based on family availability.

**OUTCOME:** In-home services based on needs identified on assessment. Therapy or medication management in the office setting. Recommendations based on assessment.

**SERVICES OFFERED:** Comprehensive Child and Family Therapy (CCFT), Tennessee Health Link (THL) Care Coordination, Substance Abuse Assessment, Mental Health Assessment, Individual, Family, and Couples Outpatient Therapy, Alcohol and Drug Outpatient Therapy, Medication Management. Telehealth options are available for all services.

**EVIDENCE-BASED PRACTICES AVAILABLE:** ACRA, Nurturing parenting, TF-CBT, CPP, CBT, Motivational Interviewing.

## PROVIDER: RIDGEVIEW BEHAVIORAL HEALTH SERVICES

**PHONE NUMBER: (865) 882-1164; (800) 834-4178 (Central)**

**INITIAL ASSESSMENT:** Yes

**WAIT TIME:** Same Day Access/Walk-In Clinic M-F 8:30-9:30am Wed only 4:30 - 5:30pm

**OUTCOME:** Determines mental health and substance abuse diagnosis, social history, treatment recommendations

**SERVICES OFFERED:** Addictions Treatment, Early Intervention Services, Outpatient Therapy, Medication Management, School-Based Therapy, Tennessee Health Link Care Coordination

**EVIDENCE-BASED PRACTICES AVAILABLE:** Cognitive Behavioral Therapy (CBT); Trauma-Focused Cognitive Behavioral Therapy (TF-CBT); Seeking Safety, Motivational Interviewing (MI), Parent Child Interaction Therapy (PCIT)

## PROVIDER: OMNI COMMUNITY HEALTH

**PHONE NUMBER: (877) 258-8795**

**INITIAL ASSESSMENT:** Yes

**WAIT TIME:** Two weeks

**OUTCOME:** Diagnosis, Social History, Treatment Recommendations, Family Counseling

**SERVICES OFFERED:** Intake and Assessment, Therapy, Medication Management (Telepsychiatry), Case Management, CCFT



The TN Reference Guide was developed by the Tennessee Department of Mental Health & Substance Abuse Services in partnership with the Administrative Office of the Courts, Tennessee Association of Mental Health Organizations, Tennessee Commission on Children and Youth, and Community Mental Health Providers.



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**PROVIDER: CENTERSTONE**  
**PHONE NUMBER: (877) HOPE123**

**INITIAL ASSESSMENT:** Yes

**WAIT TIME:** Same Day/Next Day

**OUTCOME:** Determines mental health and substance abuse diagnosis, social history, treatment recommendations.

**SERVICES OFFERED:** Addictions Treatment, Early Intervention Services, Outpatient Therapy, Medication Management, School-Based Therapy, Tennessee Health Link Care Coordination

**EVIDENCE-BASED PRACTICES AVAILABLE:** Cognitive Behavioral Therapy (CBT); Trauma-Focused Cognitive Behavioral Therapy (TF-CBT); Play Therapy; Dialectical Behavioral Therapy (DBT); Solution-Focused Therapy (SFBT); Motivational Interviewing (MI); Attachment, Regulation and Competency (ARC); Art Therapy; Circle of Courage (a positive youth development model); Making a Difference (teen pregnancy and HIV/STD prevention); Be Proud! Be Responsible! (youth empowerment & HIV reduction); Sexual Health and Adolescent Risk Prevention (SHARP)

**PROVIDER: TENNESSEE VOICES (TNV)**  
**PHONE NUMBER: (800) 670-9882**

**INITIAL ASSESSMENT:** Yes

**WAIT TIME:** Varies daily, please call.

**OUTCOME:** Parent/Caregiver Peer Support, Resource Linkage, Safety Planning, and Treatment Recommendations

**SERVICES OFFERED:** Family Support Services, Psychiatric Medication Management, Telehealth Therapy, Referral, Advocacy, Outreach, and Training

**EVIDENCE-BASED PRACTICES AVAILABLE:** Strengthening Families, Youth Screen, Statewide Family Support Network, Child Care Consultation, FSP in Courts, CBT, TF-CBT, Youth

**PROVIDER: YOUTH VILLAGES**  
**PHONE NUMBER: (865) 560-2550**

**INITIAL ASSESSMENT:** Yes

**WAIT TIME:** Immediate

**OUTCOME:** Social History, Treatment History, Treatment Recommendations, Family Counseling

**SERVICES OFFERED:** Intensive In-home Services, Case Management Services

**EVIDENCE-BASED PRACTICES AVAILABLE:** Collaborative Problem Solving (CPS), Trauma Focused Cognitive Behavior Therapy (TF-CBT), Adolescent Community Reinforcement Approach (ACRA)

**PROVIDER: HEALTH CONNECT AMERICA**

**PHONE NUMBER:** (865) 247-7045

**INITIAL ASSESSMENT:** 1-10 days

**WAIT TIME:** No wait time; contact attempted within 24 hours.

**OUTCOME:** Biopsychosocial assessment, diagnosis, treatment recommendations, therapeutic and case management services

**SERVICES OFFERED:** Intensive Outpatient Co-Occurring Substance Abuse and Mental Health Group for adults and adolescents, Comprehensive Child and Family Treatment (CCFT), Outpatient Therapy, Medication Management, Health Link

**EVIDENCE-BASED PRACTICES AVAILABLE:** Cognitive Behavioral Therapy (CBT), Rational Emotive Therapy (RET), Trauma-Focused Cognitive Behavioral Therapy (TF-CBT), Homebuilders Model, Motivational Interviewing, Trust-Based Relational Intervention (TBRI) recommendations.