

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

April—June 2024 Underground Utility Damage Prevention Program Quarterly Report

April 09, 2024 Executive Committee Meeting

Enforcement Results

Violations	15
No Violations	6
Warnings	5
Dismissed	1

Civil Penalty

No. of Civil Penalties	Amount	Total
1	\$2,500	\$2,500
1	\$10,000	\$10,500
Total		\$12,500

Ordered to Training

11

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	4
Failure to use reasonable care in tolerance/safety zone	5
Reporting a false emergency for a locate ticket	1
Excavating/Demolishing beyond 15-day expiration	4
Facility Not Marked or Located	1
Total	15

Violators by Region

No. of Violators

East	10
Middle	4
West	1

Total 15

Work by Violator

Construction Services	9
Other	3
Landscaping Services	2
Utility Services	1
Total	15

Complainants of Violations

Gas	13
Water	2
Total	15

June 06, 2024, Executive Committee Meeting

Enforcement Results

Violations	26
No Violations	6
Warning	2

Civil Penalty

No. of Civil Penalties	Amount	Total
2	\$2,500	\$5,000
1	\$7,500	\$7,500
Total	\$12,500	

Ordered to Training

23

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	17
Failure to use reasonable care in tolerance/safety zone	4
Excavating before locate request is valid	3
Reporting false emergency for a locate ticket	1
Excavating/Demolishing beyond 15-day expiration	1
Total	26

Violators by Region

No. of Violators

East	16
Middle	10
West	0
Total	26

Work by Violator

Construction Services	17
Landscaping	3
Utility Services	1
Other	5
Total	26

Complainants of Violations

Gas	23
Water	2
Cable	1
Total	26

Complaints Received April—June 2024

Complainants	Complaints of Alleged Violation
Gas Facility Owner	60
Water Facility Owner	9
Electric	8
Telecom/Cable	5
Sewer	8
Total	90

Of the 90 complaints received, 74 reported damage to an underground facility.

