

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

January—March 2024 Underground Utility Damage Prevention Program Quarterly Report

January 9, 2024, Executive Committee Meeting

Enforcement Results

Violations	6
No Violations	3
Warning	1

Civil Penalty

No. of Civil Penalties	Amount	Total
1	\$5,000	\$5,000
Total		\$5,000

Ordered to Training

6

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	6
Total	6

Violators by Region

No. of Violators

East	3
Middle	3
Total	6

Work by Violator

Construction Services	5
Other	1
Total	6

Complainants of Violations

Gas	4
Water	2
Total	6

February 27, 2024, Executive Committee Meeting

Enforcement Results

Violations	29
No Violations	5
Warning	1

Civil Penalty

Ordered to Training

No. of Civil Penalties	Amount	Total	
3	\$2,500	\$7,500	23
1	\$5,000	\$5,000	
1	\$7,500	\$7,500	
1	\$10,000	\$10,000	
Total	\$30,000		

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	13
Failure to use reasonable care in tolerance/safety zone	11
Excavating/Demolishing beyond 15-day expiration	3
Excavating/Demolishing before locate request is valid	1
Reporting false emergency for a locate ticket	1
Total	29

Violators by Region	No. of Violators
East	21
Middle	7
West	1
Total	29

Work by Violator	
Construction Services	23
Landscaping	2
Other	4
Total	29

Complainants of Violations	
Gas	26
Water	3
Total	29

Complaints Received January—March 2024

Complainants	Complaints of Alleged Violation
Gas	52
Water	13
Electric	1
Telecom/Cable	5
Sewer	6
Total	77

Of the 77 complaints received, 64 reported damage to an underground facility.

