

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

July—September 2024 Underground Utility Damage Prevention Program Quarterly Report

July 30, 2024, Executive Committee Meeting

Enforcement Results

Violations	31
No Violations	6
Warning	4

Civil Penalty

No. of Civil Penalties	Amount	Total
5	\$2,500	\$12,500
1	\$5,000	\$5,000
Total		\$17,500

Ordered to Training

25

Root Cause of Violations

No notification to TN811 prior to excavating	22
Failure to use reasonable care in tolerance zone	4
Excavating before locate request is valid	3
Excavating beyond 15-day expiration	1
Not reporting damage to utility/facility	1
Total 31	

Violators by Region

No. of Violators

East	19
Middle	11
West	1
Total 31	

Work by Violator

Construction Services	19
Landscaping Services	6
Other	4

Total

Operation Type of Violations

Gas	27
Sewer	2
Electric	1
Water	1

Total 31

August 20, 2024, Executive Committee Meeting

Enforcement Results

Violations	20
No Violations	8

Civil Penalty

No. of Civil Penalties	Amount	Total
3	\$811	\$2,433
1	\$2,500	\$2,500

Total \$4,933

Ordered to Training

22

Root Cause of Violations

No notification to 811 prior to excavating	11
Failure to use reasonable care in tolerance zone	7
Excavating/Demolishing beyond 15-day expiration	1
Failure to maintain marks	1

Total 20

Violations by Region	No. of Violators
East	8
Middle	8
West	4
Total	20

Work by Violator	
Construction Services	15
Landscaping Services	4
Other	1
Total	20

Operation Type of Violations	
Gas	19
Water	1
Total	20

Complaints Received July—September 2024

Facility Operation Type	Complaints Received
Gas	108
Cable/Telecom	12
Electric	1
Water/Sewer	19
Total	140

Of the 140 complaints received, 122 reported damage to an underground facility.

