



STRATEGIC PLANNING & INNOVATION

Provider Stakeholder Group
June 5, 2019

Agenda

- Episodes of Care – Report Release Updates

- Episodes of Care – Annual Feedback Session

- Episodes of Care – Provider Engagement Initiatives

Episodes Report Release Updates

- **Reminder:** Episodes of Care reports will be released to all MCO portals on the **third Thursday of each release month**.
 - **May 16:** Last set of Quarterly Reports released
 - **August 15:** Next set of Quarterly Reports to be released

Major Milestone:

Providers have now received reports on 48
TennCare episodes

- Sign-up for the Episodes of Care Newsletter at:
https://stateoftennessee.formstack.com/forms/episodes_newsletter_subscribe

2019 Feedback Session

- Annual Episodes Design Feedback Session
 - **Date:** May 21, 2019
 - **Six Locations:** Chattanooga, Jackson, Johnson City, Knoxville, Memphis, Nashville
 - **Attendees:** Over 100 attendees
 - **Feedback and Surveys:**
 - Helpful feedback received in-person and via e-mail
 - 95 paper surveys completed
 - 2020 Episodes Changes Memorandum to be released **Fall 2019**



Provider Engagement Initiatives

The Episodes team is working to expand the scale and build upon the quality of its communication efforts.

This new infographic was developed with input from providers and MCOs, and we strive to continue to improve this process through:

- Beta testing
- Expert design
- Revise, Review, Repeat



Episodes of Care
FOR YOUR PATIENTS & FOR YOUR PRACTICE

TennCare's **Episodes of Care** program is a leader in the national movement towards value-based care. Our goal is to **reward** health care providers for **high quality** and **high value care** of medical conditions. Thousands of Tennesseans have benefited from the program so far.

Read on to learn more about the Episodes of Care program and what it means to you and your patients.

WHY ARE EPISODES OF CARE IMPORTANT?

They've already been proven to improve care for your patients

In the perinatal episode, HIV and group B streptococcus screening rates improved

Children receiving unnecessary medication for Oppositional Defiant Disorder decreased from 24.6% to 3.7%, 2015-2017

Avoidable hospital admissions for asthma decreased from 6.0% to 3.1%, 2014-2017

HOW DOES THE PROGRAM WORK?

Care is structured into comparable episodes

Episodes don't change your payment process

68% Quality Metrics Improved*

Example metrics include*:

- Lower rate of avoidable hospital admissions
- Reducing unnecessary medication
- Appropriate utilization of diagnostic lab tests and imaging

* tied to gain-sharing between 2016-2017

TennCare providers were paid nearly \$3 million in reward payments in 2017. Reward payments exceeded owed payments by over \$200,000. The top performers received more than \$25,000 in reward payments.

The patient's care journey is

All providers continue to provide



THANK YOU