




STATE OF TENNESSEE  
**DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT**  
Workforce Services Division  
220 French Landing Drive  
Nashville, TN 37243-1002  
(615) 741-1031

**MEMORANDUM**

**TO:** Kyla Guyette, Executive Director, LWDA Greater Memphis  
Penny Smith, Regional Director, TNDLWD  
Kristie Bennett, Senior Regional Director, TNDLWD  
Commissioner Dr. Jeff McCord, Department of Labor and Workforce Development  
Commissioner Penny Schwinn, Department of Education  
Commissioner Bob Rolfe, Department of Economic and Community Development  
Commissioner Danielle Barnes, Department of Human Services  
Mr. Patrick Jaynes, State Director, Senator Lamar Alexander's Office  
Mr. Charles Flint, Chief of Staff, Senator Marsha Blackburn's Office  
Congressman Steve Cohen  
Senator Katrina Robinson  
Representative Rep. Joe Towns, Jr.  
Mayor Lee Harris  
Mayor Jim Strickland

**FROM:**  Robin V. Wright  
Business Services, Workforce Development

**DATE:** October 6, 2020

**SUBJECT:** Employee Dislocation Notification  
iQor Global Services LLC  
WARN # 202000268

iQor Global Services LLC has filed an official WARN Notice with the Tennessee Department of Labor and Workforce Development, notifying the agency of a permanent layoff which is effective November 27, 2020. The total number of affected workers is 130. This company is located at 4600 Pleasant Hill Rd, Memphis, TN 38118. The company notified the Tennessee Department of Labor and Workforce Development's Dislocated Worker Unit on September 28, 2020.

The employees at the facility are not represented by a collective bargaining agreement. The Greater Memphis Local Workforce Development Area rapid response team, employed by Workforce

Midsouth has been notified to coordinate services with the employer and affected employees. The Greater Memphis Local Workforce Development Board will be responsible for the oversight of the continued follow up of Rapid Response and Dislocated Worker services associated with this event. If you need additional information or have questions, please contact the Dislocated Worker Unit at (615) 253-6355.

For legislative office inquiries concerning this WARN, please contact:

Stamatia Xixis | Legislative Liaison  
220 French Landing Dr., Nashville, TN 37243  
p. 615-770-1710, c. 615-490-2558  
[stamatia.xixis@tn.gov](mailto:stamatia.xixis@tn.gov)

For media inquiries concerning this WARN, please contact:

Chris Cannon | Assistant Administrator  
220 French Landing Dr., Nashville, TN 37243  
p. 615-253-4251, c. 615-426-5074  
[Chris.Cannon@tn.gov](mailto:Chris.Cannon@tn.gov)

  
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